



ESTABLISHED
14 YEARS



GLOBAL



WORLD CLASS
OPERATIONAL SUPPORT



EXTRAORDINARY
TRAINERS



SUBJECT MATTER
EXPERTS



INNOVATORS

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Get in touch

For further information or to book your course please speak to

Maryse Dinan in the UK on
0800 389 2639 or
+44 (0)20 3617 9124

Jo Sansom in the USA on
+1 646 867 3647 or

Jo Sansom in Asia on
+852 8191 7467

The Building Blocks of Effective Communication

Enlightening, uplifting, refreshing, inspiring, vibrant, fun

Those are just a few of the words used by our clients to describe our expert trainers.

By bringing their training sessions to life, they will enhance your interpersonal communication skills to help you achieve great results in everything you do.

From presenting with passion to writing with persuasion, our comprehensive range of interpersonal communication training will take you, your colleagues and your company to a new level in excellence.

What makes us special?

There are lots of companies out there that offer communication training, but Working Voices is different because we are specialists in **Interpersonal Communication skills**.

From presentation skills and voice coaching to emotional intelligence, business writing and image management, regardless of your level, with our help you will strengthen your existing skills and acquire new ones to develop into an effective all-round communicator.

Giving you the results you want

Whether you're looking for an **off-the-shelf** course, one that's **tailor-made** or **1:1 coaching**, we can help.

Our experienced team can coach graduates, middle management and senior executives to help them get the most from their qualities, to make them more confident and more productive.

Working Voices is a global communication and presentation skills consultancy represented by trainers in London, New York, Hong Kong and Shanghai.

[Get in touch](#) today and let our expertise enhance yours.



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🇬🇧 United Kingdom
7 Henrietta Street
London, WC2 8PS
0800 389 2639 or
+44 (0)20 3617 9124
info@workingvoices.com

🇺🇸 United States
410 Park Avenue
Suite 1510,
New York, NY 10022
+1 646 867 3647
nyc@workingvoices.com

🌏 Asia
17 / F Yue Hing Building
103 Hennessy Road
Wanchai, Hong Kong
+852 8191 7467
asia@workingvoices.com



Nick Smallman ▶ Chief Executive



Nick Smallman is the kind of guy that gets things done: he's not afraid to try something counter-intuitive; he's not afraid to take risks; and he's not afraid to speak his mind.

After a hugely successful career in sales in the 1990s, Nick founded Working Voices in 1998. Since then he's steered it to global success relying on his entrepreneurial finesse to drive the business forwards, even when that meant doing what many thought was the unthinkable – branching out into the US after the Lehman Brothers collapse.

Nick feels that relationships should be at the heart of everything that Working Voices does. We treat all of clients as individuals. Nick's drive and enthusiasm are infectious, which constantly engenders his whole team to go the extra mile. He firmly believes that a happy team delivers better results.

So where does he get his drive and ambition from?

Well, here are a few things you might not know about Nick.

As well as being a highly effective salesman in the City, Nick is a classically trained actor who also spent some time cutting his teeth on the London stand-up comedy circuit.

Nick is fanatical about film and is currently involved as an Executive Producer in the independent film world. A regular visitor to the world's film festivals, Nick's guiding philosophy at Working Voices is a desire to educate by stimulating the audience.

Nick believes training is only effective when it is fun, energetic, inclusive and entertaining. His ground-breaking methodology has been proven many times over with countless CEOs and politicians benefiting from Nick's unique style.

And it is that deep-seated desire that has led to the formation of his formidable team.

Nick handpicks all his trainers and support staff, not only for their experience and abilities, but also searches for that key ingredient – likeability.

In Nick's words...

"The driving force behind Working Voices is to ensure our clients receive the best training to acquire the skills they need and that those skills stay with them for life. That's why we offer face-to-face, tutor-led, classroom based learning because it is the most suitable and effective way to deliver interpersonal skills training."

"Today, younger audiences have an increasingly visual (media dominated) bias towards learning. So, I spend a lot of my time devising and developing innovative digital, visual-rich ways to get Working Voices' training message across."

"Of course, all of this is only possible when you have a first rate team behind you and we certainly have that at Working Voices."

Click here a printable version of Nick's biography.

Click here for a more detailed biography

Email Nick Smallman
@workingvoices
Nick Smallman

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United States
410 Park Avenue
Suite 1510,
New York, NY 10022
+1 646 867 3647
nyc@workingvoices.com

Asia
17 / F Yue Hing Building
103 Hennessy Road
Wanchai, Hong Kong
+852 8191 7467
asia@workingvoices.com



Personal Brand



Branding is something that's usually associated with companies. It's how they want their audience to perceive them and their products.



Your personal brand has the same purpose. It's all about how you present yourself to others and how they identify you.



The first impression you make on people will influence the judgments they make about you, so it's essential you are aware of your personal brand and use it to highlight your greatest skills and attributes.



Learning goals

This course is all about understanding, developing and living the brand.

Your coach will take you on a journey to explore:

- ▶ Why your personal brand is important
- ▶ Corporate branding techniques
- ▶ The laws essential to a successful brand
- ▶ The most powerful brand on earth

This vibrant and insightful seminar is followed by 1:1 coaching for each participant.

At the end of this course you will be able to refine your own personal brand statement and create the message you want to convey.

[Click here to download a PDF of the full course outline](#)

Synopsis

"Your Personal Brand is what people say about you when you're not in the room"

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