

# Our World

newsletter

July 2019

## OPENING LINES FROM PETER

Among the success stories happening within the LEL family in this issue, you'll see an update on the North London Heat and Power Project. At the company level, this brings extra business and job security. However, it goes much further than that.

With recycling and climate change continuing to dominate news headlines, this project highlights how in tune our work is with the views of the public we serve.

I hope you enjoy the first 'new look' newsletter. Rather than being a 'one-way street', it's here to give you a voice. So, if you have a story to share, let us know.

Peter Sharpe  
Managing Director

### In this issue...

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## FOOTBALL'S *coming home*

After the Lionesses fabulous effort in the recent Women's World Cup, on the 5th July, it was the turn of LondonEnergy. Our team of footballing heroes and heroines made their debut in the Waste World Cup at Beaconsfield Rugby Club. The day saw more than 300 of the industry's finest footballers do battle.

They fought bravely, reaching their group final to play for the Shield. Sadly, luck was not on their side, and they bowed out of the competition losing 3 - 0.



"It was a really well organised day supporting a great cause, WasteaidUK\*," said Kyran Barker, team captain. "Everyone played really well on what was a scorching day. We were gutted not to win our group, but we'll be back next year."

If you fancy developing your footie skills, why not join our Wednesday evening kick about?

Contact [kyran.barker@londonenergyltd.com](mailto:kyran.barker@londonenergyltd.com) for more details.

\*Wasteaid<sup>UK</sup> is an independent UK charity, set up by waste management professionals to share practical and low-cost waste management know-how with communities in low-income countries.

# PULLING TOGETHER *to get results*

To celebrate your success, we are highlighting an area of business that's gone out of its way to achieve great things. This month it's **South Access Reuse and Recycling Centre**, which serves Waltham Forest Council residents.

"The staff at South Access show great initiative and good working practice," said Dee Cavalli, RRC Contract Manager. "Of the six permanent staff members, five are new employees and have just passed their probationary period. The other has just been promoted to Supervisor, which has



enhanced the dynamics and morale on site. They are organised, show good housekeeping, and promote excellent customer service while keeping recycling percentages high. They display LEL's core values by communicating on a daily basis with the two Area Supervisors and myself."

It's fantastic to hear how well our teams are working together. A big thank you goes to the Supervisor, Prosper Owusu, and Site Operatives, Jack Green, John Rene, Kane Garner, Riccardo Christophe, and Afolabi Oluboeate.

*Keep up the excellent work.*

# MOVERS & *shakers*

This Month  
*Gustav Woudberg, Head of Energy Centre*

Gustav joined LEL back in 2008 as a mechanical technician. Over the years, he's worked up the ranks and, in June this year was promoted to **Head of Energy Centre**.

"I want to get the plant to operate as effectively as possible but can only achieve this with the assistance of my experienced teams. Our main challenges are the age of our plant. As one of the oldest Energy from Waste facilities in the UK, we come across new challenges almost daily but deal with them effectively and always up for a new challenge."



Talking of challenges, Gustav has also been crowned Cycle to Work Champion. He is often found OTP (on the pedals) cycling into work twice a week from Luton. "We are a green company," said Gustav. "Some staff members are taking advantage of the Cycle to Work Scheme, and I would urge everyone to consider it. Please get in touch, and I will tell you more about it. It's a great way to kick-start a healthier lifestyle."

To find out more about the Cycle to Work Scheme contact Gustav at [gustav.woudberg@londonenergyltd.com](mailto:gustav.woudberg@londonenergyltd.com)

# TAFI'S CODE *for success*

At LondonEnergy we have three core values” Be Safe, Have Trust, and Own It. It’s a set of values and behaviours that help us all strive for continuous improvement and respect for people.

Since taking over at the Fuel Preparation Plant, Tafi Harris has embraced these values wholeheartedly. Tafi knows that LEL’s success comes down to its people, which is why he operates an open and transparent management style. By getting to know everyone on an individual level, Tafi helps his team develop their skills. This helps them reach their potential, opening up new opportunities for them, so they grow as individuals.

*“Respect is a two-way thing,” said Tafi. “By making time for my team, being open-minded, and listening to them, we become a group of highly driven people who respect the core values of LEL. Investing in their future and giving them a voice really helps motivation and gives them a sense of belonging, making them proud to work for LEL.”*



## Tafi’s top tip:

- Be approachable – communicate clearly to remove the “them and us” feeling
- Make time for people – listen to your team, take on their comments, get to know them and help them develop
- Be open-minded – the way it’s always been done isn’t always the best. Listen to your team and help them make their working environment even better



## IN THE SPOTLIGHT: *Alec Turner*

Alec joined LEL back in April this year. But what did he do before joining our family?

His early days were spent farming both here and in South Africa. Later he worked for Agrivert Ltd as Regional Operations Manager, before moving on to Veolia Environmental Services.

Today, we’re lucky to have him as our Head of Waste Operations. It’s a role that looks after the six RRC’s located across the North London boroughs that are responsible for increasing recycling and diverting waste from landfill. In addition to that, he’s also responsible for the transport operation and has two WTS’s.

*“I aim to ensure that we maximise recycling and to work with the Energy Centre to make sure the inputs maximise the processing of waste and generation of renewable energy,” said Alec. “There are many talented individuals in the business, and I am fortunate to have inherited a great team. I want to harness their individual strengths to make sure we are all driving the operation in the same direction as a cohesive team.”*

# NORTH LONDON

## Heat & Power Project

It's all systems go for the development of the new facility at the EcoPark. Clearance has started at the south of the site, along Lee Park Way, and Deephams Farm Road.



For those of you working around Ballast Phoenix and the FRR/BWRC, you'll already be aware of the additional boreholes and test pits that are planned over the coming weeks. This is essential work so we can learn more about the ground under these facilities for the Environment Agency as part of the application for the new Energy Recovery Facility.

Two major sewers meet under the grass to the south of the EcoPark, right where the new recycling facility is planned. Later this year they'll be relocated, – a significant piece of engineering – which means the closure of East Road. We'll tell you more about that nearer the time.

*That's it for now, but keep your eyes open for future updates.*

## YOU SPOKE, *we listened*

The 2018 employee annual survey showed us that you want to see more communication from the senior management team.

This will be in the form of bi-weekly engagement videos. The first of which features our Managing Director, Peter, talking about the reasons behind this new initiative.

In addition to email, you can watch it on our Intranet, LEL website, YouTube, and company social media. Please share it among your team by:

- Encouraging them to watch the video on their phone using YouTube
- Using the first few minutes of your team meeting to share the video with your staff and ask for their views
- Encouraging your team to watch the video on your onsite computer (if available)

*Let us know what you think!*

## And the winners are...

Achieving a **zero** sickness record over twelve months is a fantastic achievement that cannot go unnoticed. That's why we're delighted to announce our **three worthy winners** of the Holiday Voucher Prize Draw who all achieved this milestone – congratulations to you all.

**1<sup>st</sup>**  
**Clifford Fry**  
Shift Manager  
winning **£3000**  
in holiday vouchers

**2<sup>nd</sup>**  
**Martin Tweed**  
Supervisor, Hendon  
winning **£1000**  
in holiday vouchers

**3<sup>rd</sup>**  
**Marin Moraru**  
Mobile Plant Operator  
winning **£1000**  
in holiday vouchers